

# Parent Portal: Set up your parent portal account

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 [support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account](https://support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account)

Last updated: November 7, 2023

**School Bytes provides a parent portal to help your school communicate with you.**

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Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

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**IMPORTANT:** To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

## Detailed steps

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**1. Open the parent portal link –**  
**<https://portal.schoolbytes.education/auth/login>**

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School Bytes

## Log in to the parent portal

Or [create a new account](#)


Email address

Password

Remember me

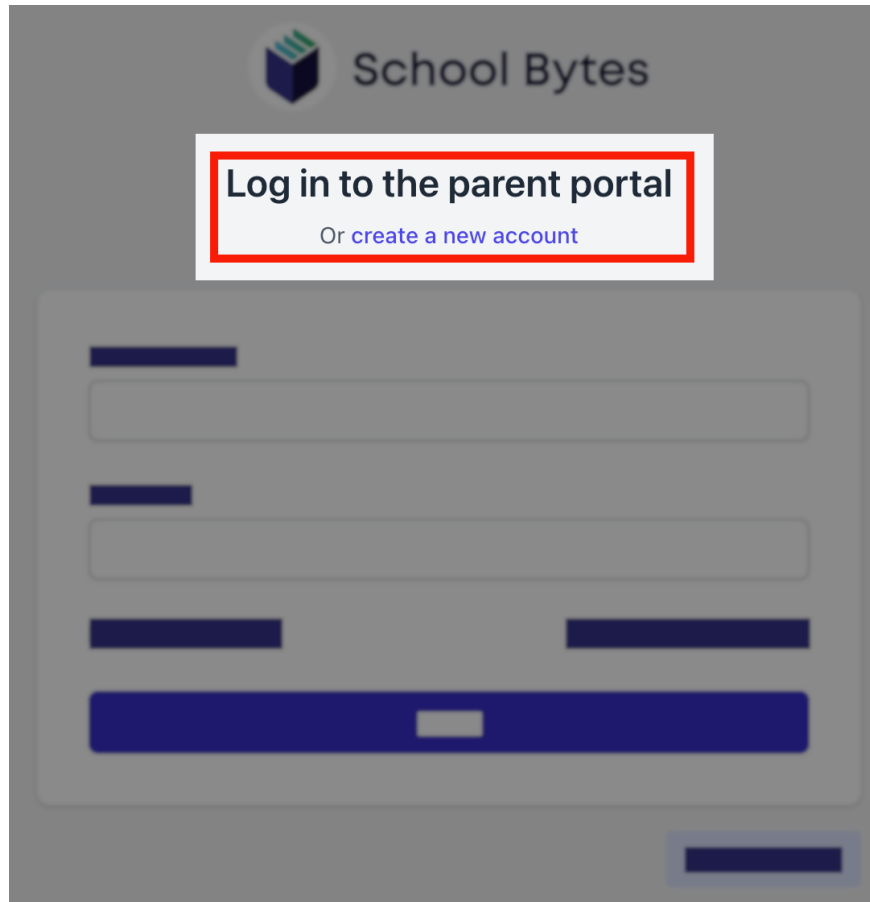
[Forgot your password?](#)

Log in

[User guides](#) 

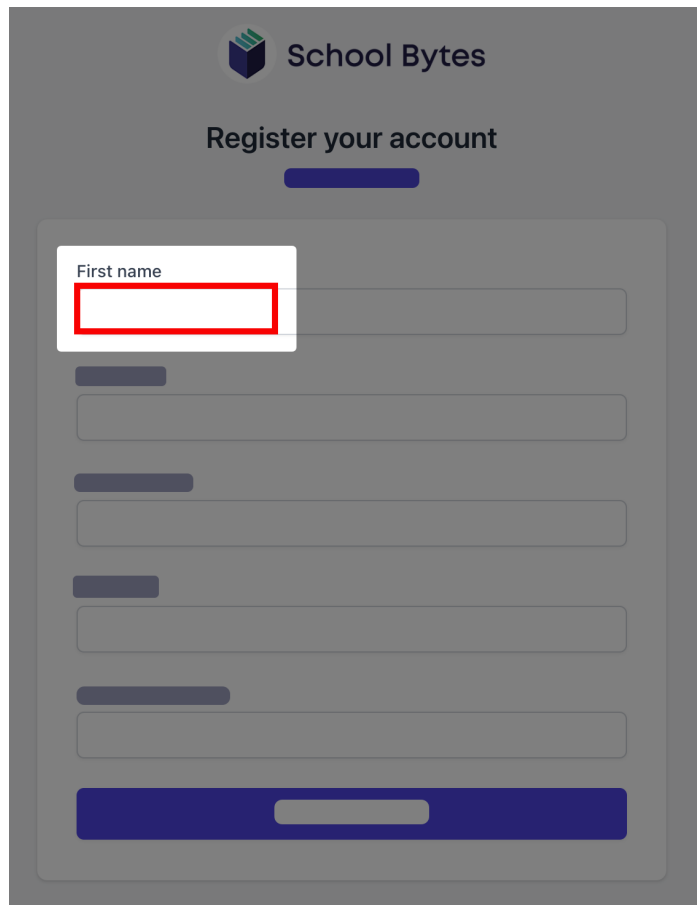
## 2. Select the create a new account link.

**Direct link:** <https://portal.schoolbytes.education/auth/register>



**3. Enter your first name as it appears on your student's profile at the school.**

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The image shows a mobile application interface for 'School Bytes' with the title 'Register your account'. The form contains several input fields. The first field is labeled 'First name' and is highlighted with a red border. Below it are four more input fields, each with a dark grey label above it. At the bottom of the form is a large blue button with a white arrow pointing to the right.

**4. Enter your last name as it appears on your student's profile at the school.**

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The image shows a mobile application interface for 'School Bytes' with the title 'Register your account'. The form contains several input fields for registration details. A red rectangular box highlights the 'Last name' field, which is the second input field from the top. Below the form is a large blue button with a white arrow pointing to the right.

**5. Enter the email address that you use for school communication.**

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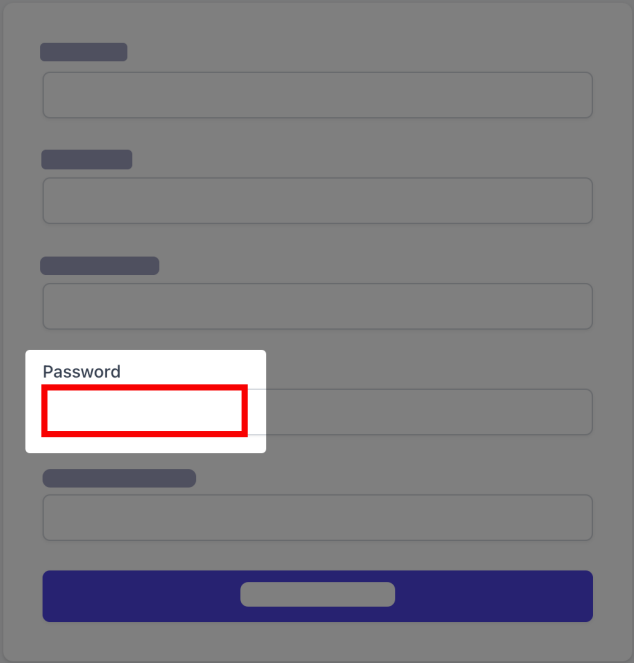
## Register your account

Registration form with multiple input fields and a submit button. The "Email address" field is highlighted with a red border.

6. Enter a password.

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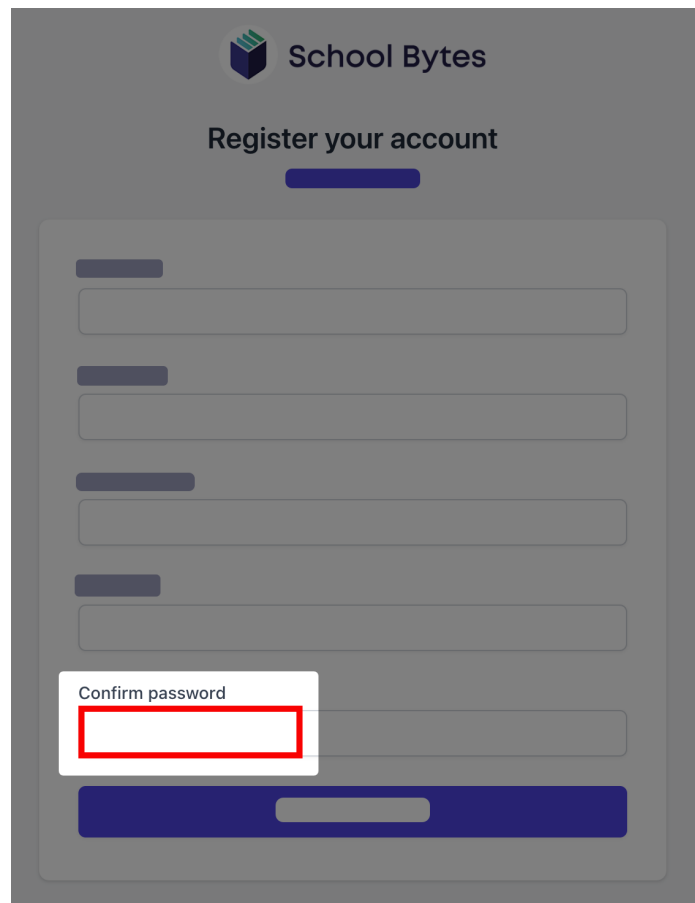
Register your account



The registration form contains several input fields. The fourth field from the top is highlighted with a red border and labeled 'Password' in a white box. Below this field is a dark blue button with a white arrow pointing to the right.

7. Confirm the password.

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## 8. Select create account.

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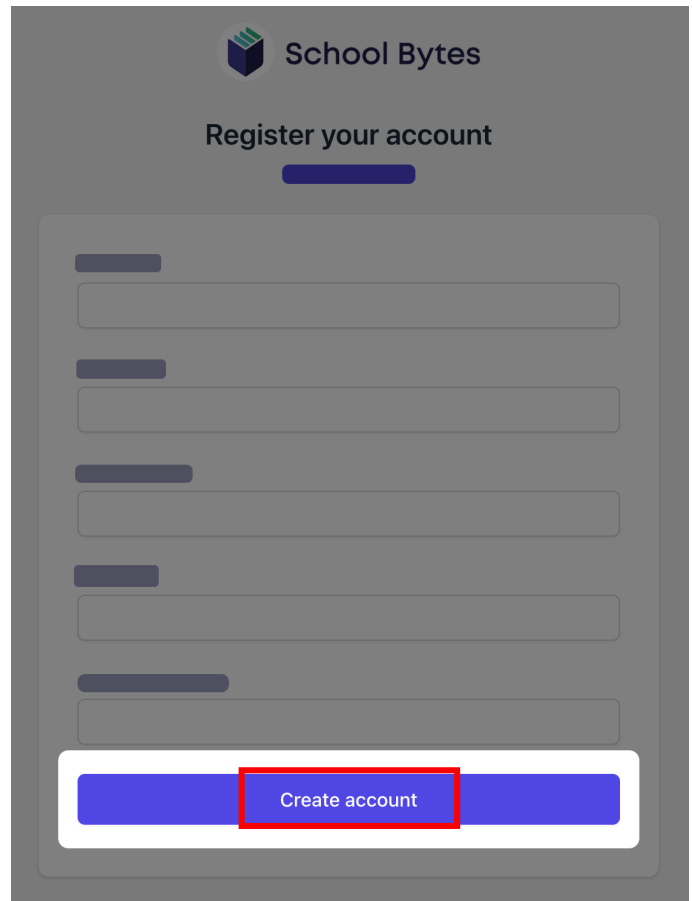
An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

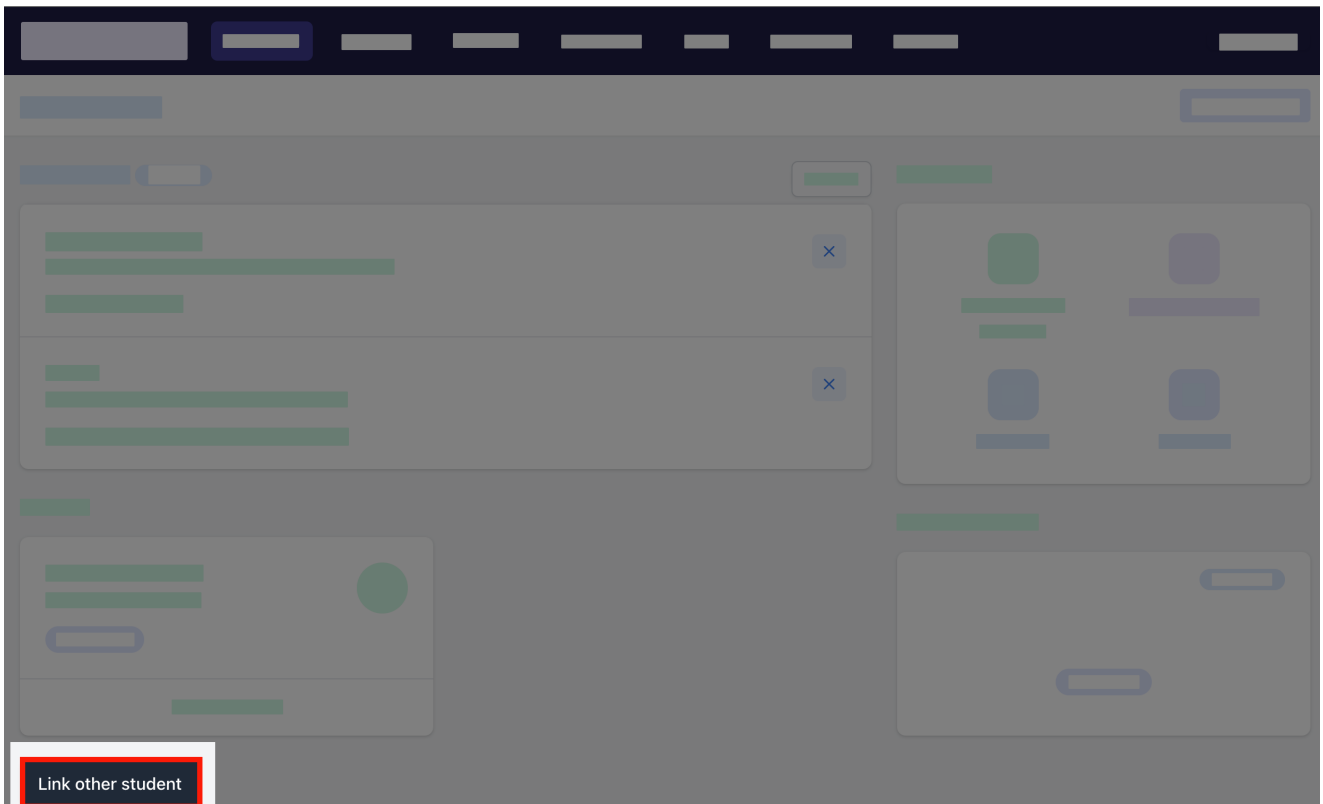
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



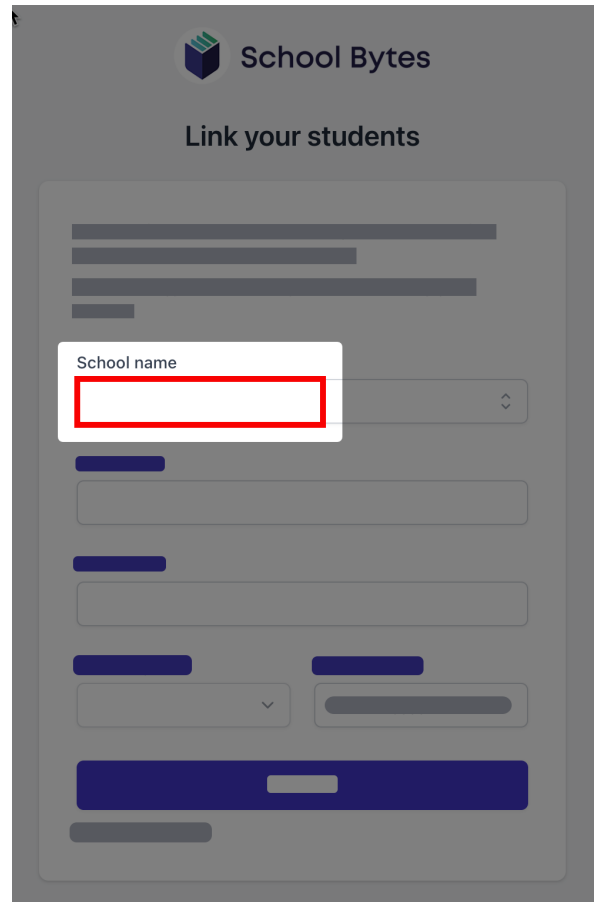


**1. Select link other student.**



## 2. Search for the school's name.

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The screenshot shows the 'School Bytes' interface with the heading 'Link your students'. A search box labeled 'School name' is highlighted with a red border. The interface includes several input fields and a dark blue button at the bottom.

## 3. Enter the student's first name.

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Link your students

The screenshot shows a form titled "Link your students" with the "School Bytes" logo. The form contains several input fields, some of which are redacted with grey bars. A white tooltip with a red border is positioned over one of the input fields, containing the text "First name" and a red rectangular box.

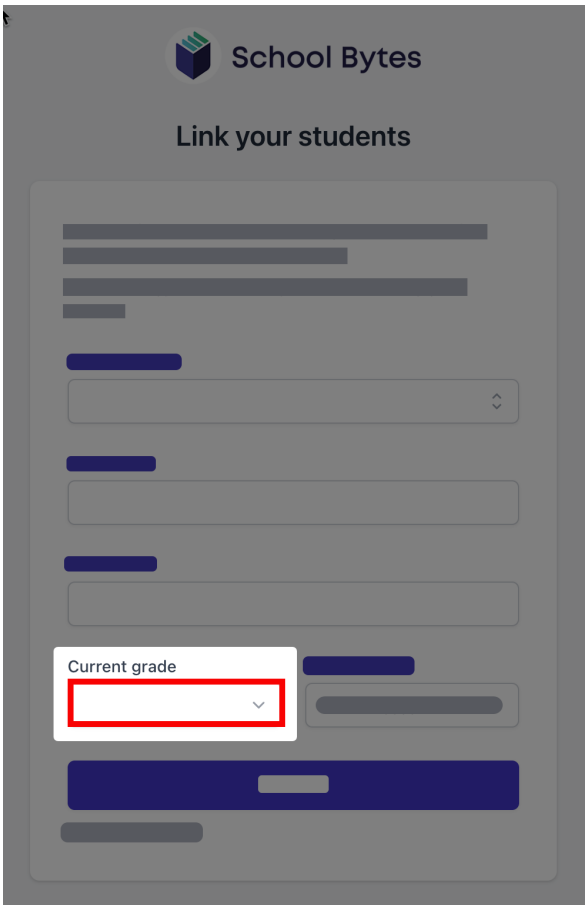
4. Enter the student's last name.

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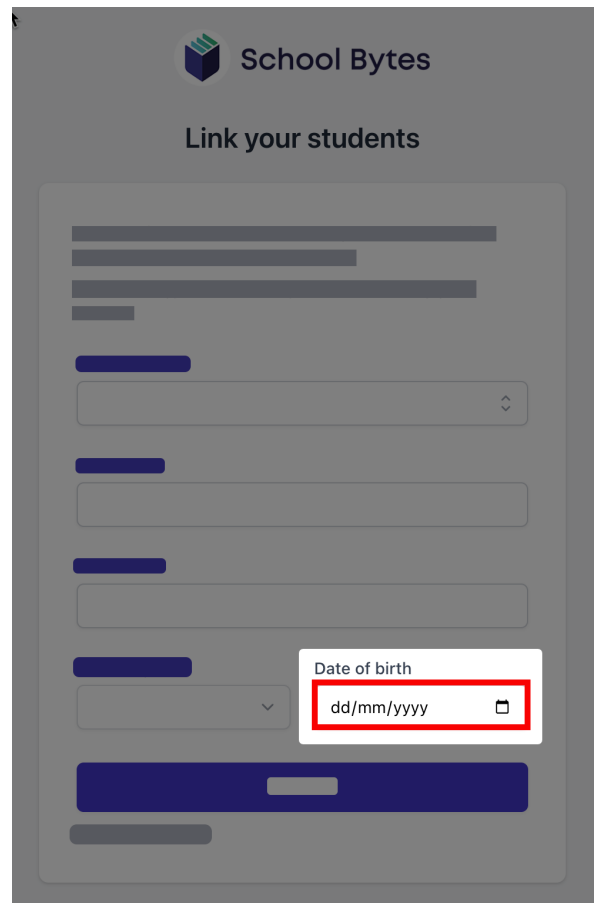
**5. Select the student's current grade.**

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6. Enter the student's date of birth.

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## 7. Select search.

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If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

### Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.

